


**BINARY TREE®**

Powering Enterprise Transformations®

# Two Health Systems Unify on Day 1 of Merger to Provide More Convenient, Accessible and Affordable Care to their Communities

## The Situation

Two nonprofit health systems serving over 1.5 million residents across the Northeast U.S. combined to create a new organization with seven hospitals, more than 2,600 aligned physicians and 18,500 employees. Starting on Day 1 of the merger, they needed to work as one team to ensure that the communities they serve have access to the latest treatments, technology, services and top-notch physicians and care teams.

### MIGRATED FROM:

Multiple AD, Exchange and Office 365 environments

### MIGRATED TO:

A unified AD and Office 365 environment

### COUNTRY:

United States

### INDUSTRY:

Healthcare

**18,500** staff members worked as a single unified care team on Day 1

## BENEFITS



Unified Active Directory



User collaboration across corporate boundaries



Enhanced Security Administrative Environment

## At-a-glance

A nonprofit health system serving over 1.5 million residents across the Northeast U.S.

Residents served	1.5 million
Physicians	2,600
Hospitals	7



*“Through the new integrated and secure health system, we will be able to provide even more advanced, compassionate and collaborative care.”*

*- CEO, Newly formed Health System*



## The Challenge

Mergers within a highly regulated industry, such as healthcare, require significant preparation and resources timed to engage as the merger moves through approval processes. These health systems were challenged to create the best user experience possible during and after the merger without impacting patient care. To compound the complexity of the project, the organizations required a new red forest design (also known as Enhanced Security Administrative Environments (ESAE) from a mix of on-premises and cloud environments.)

## The Solution

Binary Tree was brought in to facilitate conversations and workshops to share our proven framework and solutions, adapted to their environment and requirements. This activity led to a successful proof-of-concept project followed by establishing user collaboration across the corporate boundaries for Day 1 of the merger. This first phase of the merger integration project enabled all physicians and staff to be able to find everyone in a single address book and to be able to check each other's availability for scheduling meetings. After the success of Day 1, phase two of their project included designing a secure Active Directory environment from scratch which included consolidating the integrated, but still disparate systems into a unified Active Directory environment and a single tenant in the Microsoft Office 365 cloud.

## The Results

The Day 1 experience was successful and generated enthusiasm in the newly formed Health System as the technology was implemented to help the physicians and staff work together as a single team.

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