



Orangina Schweppes Improves Email Reliability by Migrating from Lotus Domino to Microsoft Exchange

“Because we had a complex migration, we appreciated how well the Orangina Schweppes, Neos-SDI, and Binary Tree teams worked together to ensure everything went smoothly without disruption to more than 2,000 users.”

— Fabien Florent, Chief Technical Officer, Orangina Schweppes

Corporate Overview

Orangina Schweppes is the number three player in the European soft drinks market. The company markets, bottles and distributes a number of soft drinks through a unique portfolio of leading and iconic brands such as Orangina, Schweppes, Oasis, Trina, La Casera, Sunny Delight and Pulco and niche brands such as Champomy, Gini, Vida and Pampryl. The company employs 2,500 staff. Although Western Europe remains the company’s core market, the company’s products are sold in over 60 countries, reaching as far as Eastern Europe, Africa, the Middle East and Asia-Pacific.



The Challenges of Migrating Messaging and Data Centers in Parallel

As part of a corporate decision to use Microsoft platforms, Orangina Schweppes wanted to migrate its messaging services from a hosted Lotus Notes 7.5 platform to a hosted Microsoft Exchange 2010 environment. This migration would be made in parallel with the company’s planned move to a new service provider for an outsourced data center.

With the challenges of two migrations, Orangina Schweppes needed to support coexistence of Lotus Notes and Microsoft Exchange in both data centers during the migration, as well as maintain access to certain Lotus Notes applications after the migration was complete.

Neos-SDI, a global systems integrator, recommended Binary Tree software to Orangina Schweppes. “Neos-SDI has been a long-time consultant for us and they know the Microsoft world very well,” says Fabien Florent, Chief Technical Officer, Orangina Schweppes. “We chose Binary Tree software because of its quality reputation, high level of functionality, flexibility to adapt the tools to our specific needs, and ability to manage the Lotus Notes and Exchange coexistence.”



Case Study Highlights

Migrated from: IBM/Lotus Notes

Migrated to: Microsoft Exchange

Country: Worldwide

Industry: Consumer Goods

Customer Profile

The Orangina Schweppes Group manages the marketing, bottling, and distribution of soft drinks in more than 60 countries. The company has 2,500 employees and is headquartered in Amsterdam.

Business Situation

Orangina Schweppes wanted to migrate its hosted Lotus Domino messaging environment to hosted Microsoft Exchange 2010. The entire process was complicated by a planned move to a new provider for outsourced data center services.

Solution

Orangina Schweppes used Binary Tree’s CMT for Exchange for the migration and CMT for Coexistence to establish high-fidelity interoperability between Lotus Domino and Microsoft Exchange, both during and after the migration.

Benefits

- Completely integrated messaging environment, including support for user single sign-on
- Migrated and non-migrated users maintained the ability to collaborate throughout the migration
- Minimal user impact from the migration
- Improved reliability of the messaging environment

A Team Effort for a Global Migration

Working collaboratively, the teams from Orangina Schweppes, Neos-SDI and Binary Tree used CMT for Exchange to migrate from the previously hosted Lotus Domino service to the new Exchange environment in a different data center, hosted by a different service provider. Binary Tree's CMT for Coexistence provided the necessary interoperability between the Lotus Notes and Exchange environments during and after the migration.

Neos-SDI designed the coexistence and migration architecture, and all three teams worked together to perform the actual migration and coexistence tasks. All migration activities were conducted on time, within the four-month schedule that was established.

To verify that the migration would work as expected, the teams conducted a small pilot project involving 30 users in the Orangina Schweppes IT department. Based on a successful pilot, the full migration involved 15 locations and more than 2,200 mailboxes including shared, room and resources mailboxes.

"During the migration, there was no impact whatsoever to our users," says Fabien Florent. "They simply clicked on a link to update their mailbox contacts and decrypt any encrypted content prior to the migration."

Orangina Schweppes offered training sessions for users as well as placing information online.

Today, the Exchange environment is configured on two servers in the same hosted data center. One server is primary while the second server is available for backup with replicated data.

Benefits to Orangina and their Users

By performing the Exchange migration with the Binary Tree solutions, Orangina Schweppes gained several benefits.

Integrated messaging and directory

The messaging integration included Microsoft Active Directory to support single sign-on, a feature that is greatly appreciated by users.

Application coexistence

By using the Zero-touch Application Remediation (ZApp) component in CMT for Coexistence, Orangina Schweppes users can continue to access the shared database and workflows of Lotus Notes applications from Microsoft Outlook until these applications are replaced with Exchange-compatible solutions.

"At Our users were happy to quickly and seamlessly move from Lotus Notes so that they could benefit from the familiar capabilities of Microsoft Outlook."

**— Isabelle Rebel, IT Project Manager,
Orangina Schweppes**



About Neos-SDI

Neos-SDI is a global business and technology consulting firm, specialized on Microsoft technologies. Founded in Paris in 2001, the source of Neos-SDI's success is attributed to over 160 certified consultants, and 19 Microsoft Partner competencies, making Neos-SDI one of the top 10 Microsoft Partners worldwide.

Minimal user impact

"We wanted to maintain the continuity of messaging services and the same level of productivity for our users throughout the migration," says Fabien Florent. "Although we had a complex migration, the Binary Tree, Neos-SDI, and Orangina Schweppes teams worked well together to ensure there was no impact on our users."

Improved reliability of the messaging environment

The Microsoft Exchange environment has delivered smooth performance, without the server and backup issues that Orangina Schweppes experienced in the Lotus Domino environment.

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About Binary Tree

At Binary Tree, we power enterprise transformations. Our award-winning software and services help Enterprise businesses modernize their Microsoft email, directories and applications by moving and integrating them to the cloud. Binary Tree mitigates the risk of delays, downtime, and budget overruns for complex transformation projects for large organizations. We understand Enterprise migration requirements that go well beyond the needs of small companies. Since 1993, we've transformed more than 7,000 global clients and 35 million users, including 5 million to Office 365.

For more information visit www.binarytree.com.