

Local Council Government in Scotland Migrates to Office 365

Organization modernizes to a cloud-first strategy to enhance productivity



 **3,200** users were successfully migrated and trained to use Office 365

CUSTOMER PROFILE

The local Scottish council provides a full range of local authority services to their residents.

Areas Governed	Over 400km ²
Residents	Over 100,000
Employees	Over 5,000

THE SITUATION

As part of their cloud-first strategy, a local Scottish council needed to migrate their 3,200 Lotus Notes users to Office 365 and provide them with training resources to quickly become productive in the Microsoft cloud.

BENEFITS

- Reliable and robust email migration
- Expert on-demand training lessons and courses
- Outstanding support

Migrated from:
IBM Lotus Notes & Domino

Migrated to:
Office 365

Country:
Scotland

Industry:
Government

“The Binary Tree Migrator by Quest for Notes software was reliable and robust for us. We could rely on it to make sure that it was going to do the job that we wanted. The support Binary Tree provided was outstanding and the on-demand learning platform enables us to scale up the productivity of our people today and in the future.”

*Project Manager
Local Council in Scotland*

THE CHALLENGE

One of the key objectives of the council’s cloud-first strategy was to replace their aging on-premises Lotus Notes and Domino email system with a cloud-based solution. Notes was not giving them the functionality they wanted long-term and was not well liked by their users, so the decision was made to switch to Microsoft Exchange Online in the Office 365 cloud.

While the council possessed a good internal team to perform the migration, and was supplemented by knowledgeable partners in Vodaphone and Bell Integration, there were a couple of key capabilities that were missing. First off, they needed a tool to automate the migration of Notes email data to Office 365. And they also needed to supplement their training resources to properly onboard and educate their users on how to become productive in the Office 365 cloud.

THE SOLUTION

Based on the recommendation of their partners, the council brought in Binary Tree to fill in the missing capabilities.

They selected Binary Tree Migrator for Notes software to migrate their users mail from Notes to Exchange Online. And to supplement their training resources, they leveraged on-demand learning to help their users quickly become productive in the Office 365 cloud.

THE RESULTS

The council took a phased approach to the migration by moving their users in batches over the course of a few months. The Binary Tree Migrator for Notes software reliably and robustly migrated their users and their data from Notes to Office 365.

On-demand learning video lessons and courses provided the expert guidance the council employees needed to become productive in Office 365 while keeping the IT team informed of the training that was delivered.

The council was pleased with the results Binary Tree provided and is planning to leverage their expertise to move Domino applications to SharePoint Online as they continue their journey to the Microsoft cloud.

ABOUT QUEST

Quest creates software solutions that make the benefits of new technology real in an increasingly complex IT landscape. From database and systems management, to Active Directory and Office 365 management, and cyber security resilience, Quest helps customers solve their next IT challenge now. Quest Software. Where next meets now.

LEARN MORE

For more information, visit us at www.quest.com/binarytree